| File Number                  | :                           |  |
|------------------------------|-----------------------------|--|
|                              | 84-1036                     |  |
| For the repor<br>December 31 | ting period ended<br>, ZOOZ |  |



## UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

| OMB APPROVAL       |               |  |  |  |
|--------------------|---------------|--|--|--|
| OMB Number:        | 3235-0337     |  |  |  |
| Expires:           | July 31, 2003 |  |  |  |
| Estimated avera    |               |  |  |  |
| hours per full res | ponse6.00     |  |  |  |
| Estimated avera    |               |  |  |  |
| hours per interm   | ediate        |  |  |  |
| response           |               |  |  |  |
| Estimated average  | ge burden     |  |  |  |
| hours per minim    | um            |  |  |  |
| response           |               |  |  |  |

## FORM TA-2

|   | ATTENTION:  |   | EDERAL CRIM          | NTS OR OMISSIONS OF FACTED<br>MINAL VIOLATIONS.<br>. 78ff(a) MAR \$ 1 20                      |
|---|---|---|----------------------|---|
|   | ull name of Registrant as stated<br>to not use Form TA-2 to change name |   | m TA-1:              | 187   |
|   |   |   |                      | tor Services, LLC   |
| а | During the reporting period, (Check appropriate box.)                   | has the Registrant eng  | aged a service comp  | pany to perform any of its transfer agent func  |
|   | ∏ All   | Some     Som | ☐ None               |   |
| , |   | _   |                      |   |
| b | company(ies) engaged:   | (a) is all or some, p   | rovide the name(s)   | and transfer agent file number(s) of all so   |
|   | Name of Transfer Agent(s):  |   |                      | File No. (beginning with 84- or 85-   |
|   | DST Output  |   |                      |   |
|   | Keane Tracer  |   |                      | PROCE   |
|   |   | <u>areholder Co</u>   | <u>mmunicatiòn</u>   | PROCE   |
|   | Giving Capit  | al, Inc.  |                      |   |
|   |   | ·   |                      | THOMS   |
|   |   |   |                      | FINANC  |
|   |   |   |                      |   |
| С | During the reporting period, transfer agent functions?                  | has the Registrant bee  | n engaged as a servi | ice company by a named transfer agent to pe   |
|   | ☐ Yes   |   | ĭ No                 |   |
| d |   | as a service company  | to perform transfer  | ber(s) of the named transfer agent(s) for which agent functions: (If more room is required, p |
|   | Name of Transfer Agent(s):  |   |                      | File No. (beginning with 84- or 85-   |
|   | <del></del>   | <del></del>   |                      | <del> </del>  |

7480

SEC 2113 (12-00)

| •  | <b>a.</b> | ☐ Comptrolle ☐ Federal De ☐ Board of G | er of the Currence<br>posit Insurance | Corporation<br>Federal Reserve Syste             |                          | omy.)               |   |                     |                                       |
|----|-----------|--|---------------------------------------|--|--------------------------|---------------------|---|---------------------|---------------------------------------|
|    | b.        |  |                                       | s the Registrant amend<br>ecame inaccurate, inco |                          |                     |   |                     | which                                 |
|    |           | Yes, filed a No, failed a Not applica  | to file amendme                       | nt(s)  |                          |                     |   |                     |                                       |
|    | c.        | If the answer to                       | o subsection (b)                      | is no, provide an expl                           | anation:                 |                     |   |                     | · · · · · · · · · · · · · · · · · · · |
| _  |           |  |                                       |  | ·                        |                     |   |                     |                                       |
|    |           | If                                     | the response t                        | o any of questions                               | 4-11 below i             | s none or zer       | o, enter "0.'                           | ,                   |                                       |
| 4. | Nu        | mber of items re                       | eceived for trans                     | fer during the reportin                          | ng period:               | ••••••              | *************************************** | 894,6               | 554                                   |
| 5. | a.        |  |                                       | urityholder accounts,<br>stment plans and/or d   |                          |                     |   |                     | 7 <u>,4</u> 58                        |
|    | b.        |  |                                       | older dividend reinve                            |                          |                     |   |                     | <u>5,0</u> 66                         |
|    | c.        | Number of ind                          | ividual securityh                     | older DRS accounts a                             | s of December            | 31:                 | •••••                                   | 5,23                | <u>4,0</u> 96                         |
|    | đ.        | Approximate p<br>December 31:          | percentage of inc                     | dividual securityholde                           | er accounts from         | n subsection (a)    | in the follow                           | ving categories     | as of                                 |
|    | Г         | Corporate                              | Corporate                             | Open-End   | Limited                  | Municip             | al Debt                                 | Other               | 7.                                    |
|    |           | Equity<br>Securities                   | Debt<br>Securities                    | Investment<br>Company<br>Securities              | Partnershi<br>Securities | • 1                 | rities                                  | Securities          |                                       |
|    |           | 0.5                                    |                                       | 99.5   |                          |                     |   |                     |                                       |
| 6. | Nu        | mber of securiti                       | es issues for whi                     | ch Registrant acted in                           | the following o          | apacities, as of    | December 31:                            |                     | _                                     |
|    |           |  |                                       | Corporate<br>Securities                          | Open-End<br>Investment   | Limited Partnership | Municipal<br>Debt                       | Other<br>Securities |                                       |

- a. Receives items for transfer and maintains the master securityholder files:
- b. Receives items for transfer but does not maintain the master securityholder files:
- c. Does not receive items for transfer but maintains the master securityholder files:

|   | Corporate<br>Securities |      | Open-End Investment Company | Limited Partnership Securities | Municipal Debt Securities | Other<br>Securities |
|---|-------------------------|------|-----------------------------|--------------------------------|---------------------------|---------------------|
| I | Equity                  | Debt | Securities                  |                                |                           |                     |
|   | 2                       |      | 371                         |                                |                           |                     |
|   |                         |      |                             |                                |                           |                     |
|   |                         |      |                             |                                |                           |                     |

|           |          | ope of certain additional types of activitie<br>Number of issues for which dividend re   |   | direct nurchase nian                    |                           |              |
|-----------|----------|--|---|---|---------------------------|--------------|
|           | a.       | services were provided, as of December   |   |   | 373                       | 3            |
|           | b.       | Number of issues for which DRS service   | es were provided, as o                  | f December 31:                          | 373                       | 3            |
|           | c.       | Dividend disbursement and interest pay   |   |   |                           | <b>)</b>     |
|           |          | i. number of issues  |   |   |                           |              |
|           |          | ii. amount (in dollars)  | *************************************** |   | 8.105, <u>U8U.3</u>       | <u> 10</u>   |
| 8.        | a.       | Number and aggregate market value of a December 31:  | securities aged record                  | differences, existing for mo            | re than 30 days, as       | of           |
|           |          |  |   | Prior Transfer Agent(s) (If applicable) | Current<br>Transfer Agent |              |
|           |          | i. Number of issues  | • |   | 11                        |              |
|           |          | ii. Market value (in dollars)  |   |   | \$810.00                  |              |
|           | b.<br>с. | Number of quarterly reports regarding b<br>SEC) during the reporting period pursua<br>During the reporting period, did the Reg | ant to Rule 17Ad-11(c)                  | (2):                                    |                           |              |
|           |          | (including the SEC) required by Rule 17  | Ad-11(c)(2)?                            |   |                           |              |
|           |          | ∑ Yes  | ☐ No                                    | •                                       |                           |              |
|           | *        |  |   |   |                           |              |
| <b>).</b> | a.       | During the reporting period, has the Reg as set forth in Rule 17Ad-2?  | gistrant always been in                 | compliance with the turnar              | ound time for routin      | ie items     |
|           |          | X Yes  | □No                                     |   |                           |              |
|           |          | If the answer to subs  | ection (a) is no, comp                  | lete subsections (i) throug             | h (ii).                   |              |
|           |          | i. Provide the number of months durin compliance with the turnaround time  |   |   |                           |              |
|           |          | ii. Provide the number of written notice SEC and with its ARA that reported items according to Rule 17Ad-2                     | its noncompliance wit                   | h turnaround time for routi             | ne                        |              |
|           |          | nber of open-end investment company se<br>distribution postings, and address chang<br>Total number of transactions processed:  | es processed during th                  | e reporting period:                     | 13,031,                   | ,<br>881     |
| i         | Ь.       | Number of transactions processed on a d  | late other than date of:                | receipt of order (as ofs):              | <u>785</u> ,              | <u>, 488</u> |

11. a. During the reporting period, provide the date of all database searches conducted for lost securityholder accounts listed on the transfer agent's master securityholder files, the number of lost securityholder accounts for which a database search has been conducted, and the number of lost securityholder accounts for which a different address has been obtained as a result of a database search:

| Date of Database Search | Number of Lost<br>Securityholder Accounts<br>Submitted for Database<br>Search | Number of Different<br>Addresses Obtained from<br>Database Search |
|-------------------------|---|---|
| July, 2002              | 8,021   | 429   |
|                         |   |   |

| b. | Number of lost securityholder accounts that have been remitted to states during the | 0.04 |
|----|---|------|
|    | reporting period:   | 281  |

SIGNATURE: The Registrant submitting this Form, and the person signing the Form, hereby represent that all the information contained in the Form is true, correct, and complete.

| Manual signature of Official responsible for Form:   | Title:  Sewicz VICE PresideNT  Telephone number: 916-463-6060 |
|--|---|
| Name of Official responsible for Form: (First name, Middle name, Last name)  Robert W. Smith III | Date signed (Month/Day/Year):  3/25/03                        |



Franklin Templeton Investor Services, Inc.

One Franklin Parkway San Mateo, CA 94403-1906

tel 650/312.2000 franklintempleton.com

March 28, 2003

Securities and Exchange Commission 450 5<sup>th</sup> Street, N.W. Washington, D.C. 20549-0013

Re:

Form TA-2

Franklin/Templeton Investor Services, LLC.- File No. 84-1036



## Dear Ladies/Gentlemen:

Pursuant to Rule 17ac2-2 of the Securities and Exchange Act of 1934, enclosed you will find one executed and two photocopies of Form TA-2, completed on behalf of Franklin/Templeton Investor Services, LLC.

Please acknowledge receipt of this material by date stamping and returning the attached copy of this letter in the envelope provided.

Sincerely,

Robert Johnson

Service Bureau Analyst

Franklin Templeton Investments, LLC

enclosure